Code Ranger Survey Results
FY 2009

Code Ranger Program Effectiveness Rating

Very Effective	Effective	Not Very Effective	Very Ineffective
48%	52%	0%	0%

Overall, how would you rate the effectiveness of the Code Ranger Program?

Code Ranger Program Success in Making Neighborhoods More Attractive

Strongly Agree	Agree	Disagree	Strongly Disagree
44%	56%	0%	0%

To what extent do you feel the Code Ranger program is helping to make your neighborhood more attractive?

Code Ranger Program Success in Making Neighborhoods More Safe

Strongly Agree	Agree	Disagree	Strongly Disagree
28.6%	57.1%	10.2%	4.1%

To what extent do you feel the Code Ranger program is helping to make your neighborhood more safe?

Code Ranger Program Satisfaction with Community Services' Staff

Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
42%	58%	0%	0%

How satisfied are you with the service you receive from Community Services' staff?

Code Ranger Program Satisfaction with Response to Code Violations Identified by Code Rangers

Very Satisfied	Satisfied	Dissatisfied	Very Dissasatisfied
46%	52%	2%	0%

How satisfied are you with the response from Community Services' staff to code violations that you identify?

Code Ranger Program Frequency of Reading the Electronic Copy of the Code Ranger Reporter

Always	Most of the time	Sometimes	Never
52.4%	21.4%	14.3%	11.9%

How often do you read the electronic newsletter, the Code Ranger Reporter?

**Code Ranger Program
Best Method of
Receiving Information**

Chart data — What is the best method of communicating information to you?

Method	Percentage
Email	81.3%
Internet	4.2%
Mail	10.4%
Other	6.3%

**What Do You Like Most About
the Code Ranger Program?**

Chart data — Responses

Category	Responses
Partnerships/Feeling of Engagement	9
Communication/Feeling Connected	20
Creates Attractive Neighborhoods	16
Lowers Crime Rate	3

How Can the Program Be Improved?

Chart data — Responses

Category	Responses
More Marketing/Increased Participation	7
Improved Communication	7
More Training/Recognition	7
Enforcement/Response	21